

Return to the Workplace | COVID-19

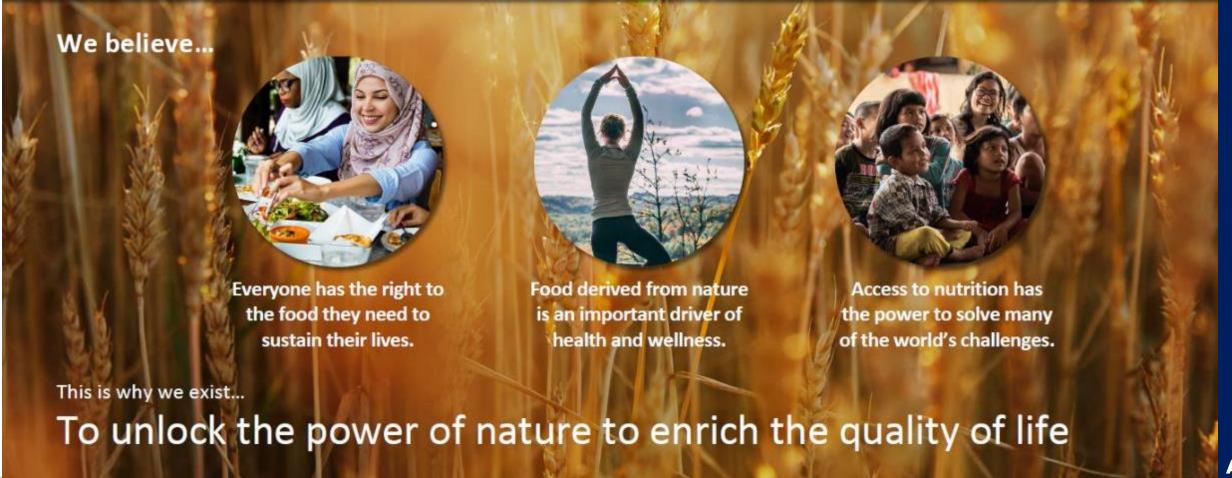
Strategy | Process | Tactics | May 2020



ADM Vision | Beliefs | Purpose

Food is Fundamental.

It sustain us, fulfills us and fuels our well-being. It's the most basic need with the most critical impact. ADM is devoted to that impact every single day.





ADM by the Numbers

FUNDAMENTALS



800+

Facilities



347

Food & Feed Processing Locations



482

Crop Procurement Locations



62

Innovation Centers



200

Countries Served



38,100

Employees

FINANCIALS



\$65B

CY19 Revenue



~\$3.1E

CY19 Adjusted Segment OP



\$3.5B

CY19 Adjusted EBITDA



~\$26B

Market Cap



88

Consecutive Years of Dividends



\$3.24

CY19 Adjusted EPS

CREDENTIALS



1902

Founded



ADM

NYSE Since 1924



A

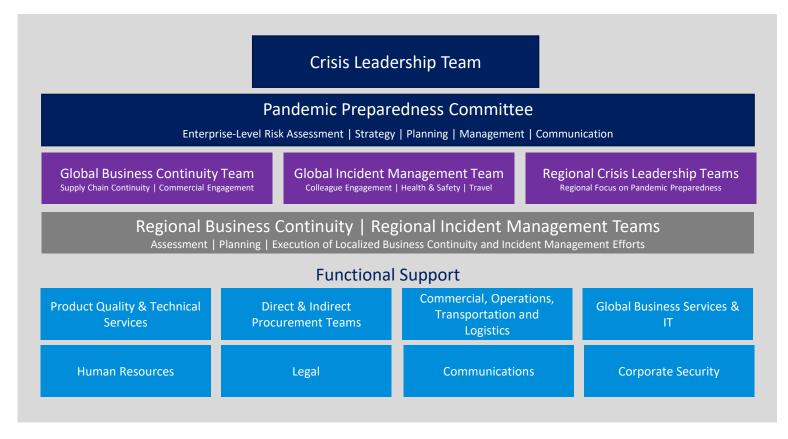
Credit Rating



ADM Crisis Management Overview | COVID-19

The ADM Risk and Crisis
Management efforts are
structured across specific
categories of planning and
mitigation, and are supported by
a coordinated set of activities
across central and local team
structures.

To support COVID-19 risk assessment, mitigation planning and execution, the following team structure has been launched.





Return to the Workplace | Phased Process & Approach

To best regulate the health and safety of our workforce during a transition back to the physical workplace, we are following a multi-step approach guided by criteria at government, facility, role and individual levels.

Government
Shelter In
Place
Restrictions
are Lifted

Facility Review & Preparations have been Completed

Business
Effectiveness
Assessment
has been
Completed

Employee Self-Assessment and Onboarding Completed

Where protocols are in place, government entity must deem it safe to return to work.

Facility leaders work with regional crisis leadership teams to ensure their site is prepared for return and determine those colleagues to return.

Managers identify most critical work processes and teams to be prioritized for return.

Employees assess
exposure risks to confirm
return readiness +
complete Onboarding with
managers.



Return to the Workplace | Workplace Preparation









Facilities will adhere to all prescribed health & safety protocols

Facilities will establish enhanced & frequent cleaning procedures

Correct PPE
will be
provided in
advance to all
returning
colleagues

Onboarding & visual reminders on new safety behaviors will be provided



Return to the Workplace | Daily Work Adjustments

The "New Normal"

Guidelines
established prior to
remote work will
remain in place,
which will require
behavior change
and diligence for
colleagues returning
to the workplace.

Public Spaces

Meetings

Visitors

Travel

- Common areas like cafeterias will adhere to protocols
- Social distance visual aids / markings will be instituted
- Guidelines will be provided for use of elevators / stairs
- Hygiene options (e.g. sanitizer, tissues) will be offered
- Continue virtual vs in-person meetings
- Consider "health and safety moment" reminders
- Avoid in-person lunch / dinner meetings
- EC approval required for exceptions
- Non-essential visitors to ADM facilities discouraged
- Limit third party audits to business critical
- Continue visitor checklists / protocols
- Use local vs offsite labor where possible
- Travel restrictions remain in place (require EC approval)
- Limit movement between facilities
- Consider alternatives to public mass transit where possible
- Relocations must be approved by HR and EC



Return to the Workplace | Social Distancing

Social distancing policies and protocols will be based on laws, regulations, and guidance from relevant government authorities + ADM best practice. Examples include:



Entry Guidelines & Process



Workspace Distancing



Elevator Protocols



Public Space Visual Aids



Workspace Hygiene



Return to the Workplace | Communication Planning

For Facility Leads / Managers:

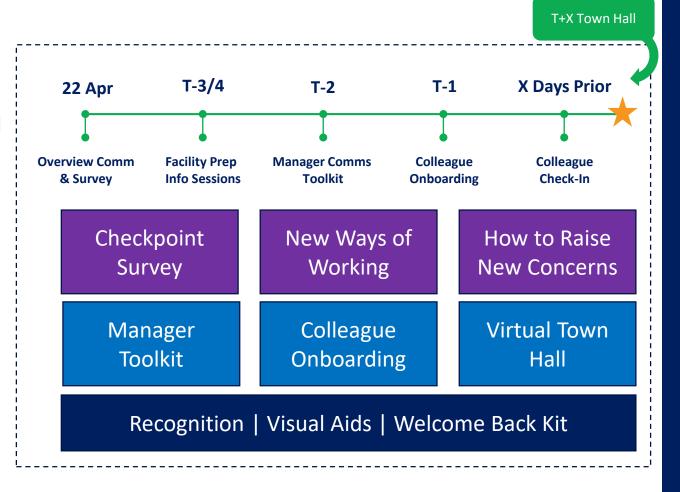
 Toolkit: clear instructions on new protocols in place and their role in managing them (facility readiness, employee self assessment, rotational schedules, social distancing arrangements, how to raise concerns)

For All Colleagues:

- Communicate return to work timing and expectations as we approach that date.
- Onboarding communication and program to support return to work.

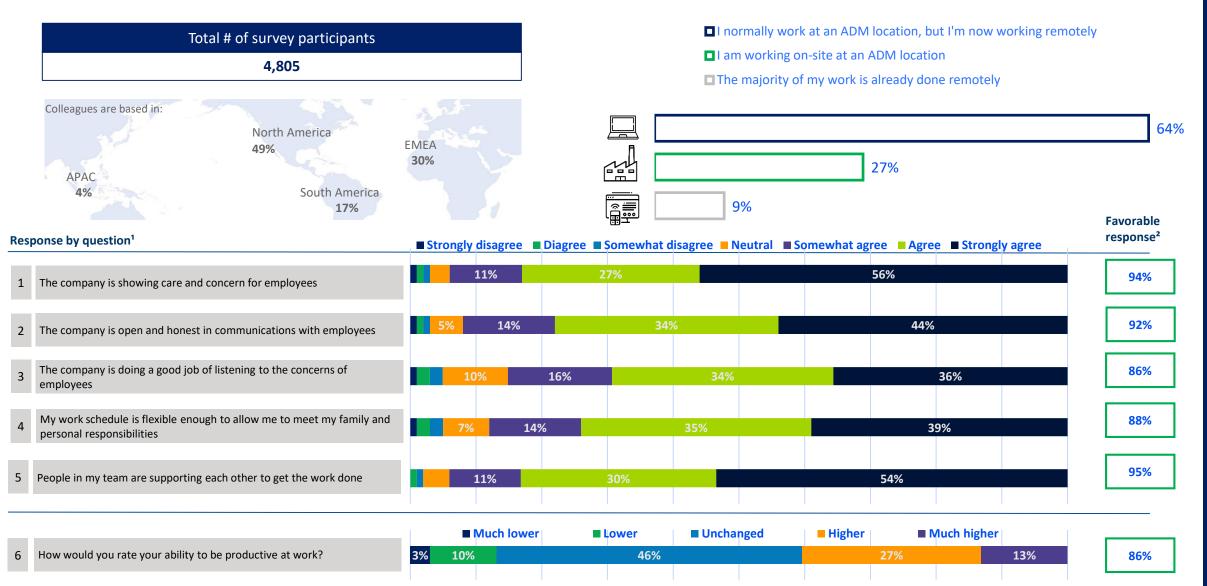
For Colleagues Who Continued Work:

Recognition, recognition, recognition





Results of Recent ADM Colleague Pulse Survey



¹ For response rates less than 5%, actual percentage not shown



² "Somewhat agree", "Agree" and "Strongly agree" / "Unchanged", "Higher" and "Much higher" combined



Recommended Protocols When Employees Come Back to Work



Guiding Principles

 1. Safety and well-being of employees are top priorities.

• 2. Gradually resuming to work is very important. (30%, 50%, 70%...)



About People: Supportive Control

- Temperature measurement at the entrance of every building.
- 2. Employees have daily health assessment and return to work with green code.
- 3. Establish and follow emergency plans for the employees who display symptoms.
- 4. Visitors must pass health scan, confirming they have not left Beijing within 14 days and no contact with symptomatic people
- 5. Employees are provided with a new, free mask daily.



About Campus: Effective Disinfection

- Overall disinfection of office area
- 2. Close the return air system of central air-conditioning and enforcing ventilation and disinfection
- 3. Independent management and control for each office building
- 4. Space per person shall not be less than 2.5 square meters (27 sq. feet), and 1 meter (3.2 feet) spacing warning strip is added for adjacent stations
- 5. Keep the access door open during epidemic period for enough airflow.
- 6. Epidemic prevention measures for using elevator
- 7. Sufficiently equipped with disinfection and control supplies
- 8. Set up a mask recycling place to avoid secondary pollution
- 9. Cooperate with local government's epidemic prevention inspections



About General Service: Preventive Measures

- 1. Epidemic prevention measures for use of meeting rooms
- 2. The cafeteria provides boxed meals and control the flow of people to have meals at different times
- 3. Operation plan of shuttle bus and commuting bus
- 4. Close the functional and well-being rooms
- 5. Strengthen health monitoring of all suppliers who come to the campus